



# COVID-19

## Employer Return to Work Guide



CORPORATE COST CONTROL

A part of  experian.



As a result of the Corona-virus Pandemic, the United States has had several legislative acts passed to assist both businesses and individuals affected by lock downs throughout the country. No one thought in March of 2020, that the United States would remain affected by COVID-19 well into 2021. Many states are now taking steps to get back to business as usual, resulting in changes to the programs that were implemented during the pandemic by state unemployment agencies.

Each state acts individually to determine the appropriate time and steps for reopening and returning to normal. As states make these decisions there are several different steps they may take to bring claimants back to the workforce. These include:

- Withdrawing from federal COVID-19 unemployment programs
- Reinstating work search requirements
- Work refusal reporting requirements
- Return to work bonus incentives

CCC is tracking the status of pandemic assistance in each state. As more states return to normal, we will continue to provide updates through both our website and this guide.

## Withdrawal from Federal Programs

STATE	EFFECTIVE DATE
Alabama	June 19 2021
Arkansas	June 26 2021
Idaho	June 19 2021
Indiana	June 19 2021
Iowa	June 12 2021
Mississippi	June 12 2021
Missouri	June 12 2021
Montana	June 27 2021
North Dakota	June 19 2021
South Carolina	June 30 2021
South Dakota	June 26 2021
Tennessee	July 3 2021
Texas	June 26 2021
Utah	June 26 2021
Wyoming	June 19 2021

## Reinstating Work Search Requirements

STATE	REINSTATED	DATE?	STATE	REINSTATED	DATE?
AK	Y		NC	Y	
AL	Y		ND	Y	
AR	Y		NE	Y	
AZ	Y		NH	Y	
CA	N		NJ	N	
CO	Y		NM	Y	
CT	N		NV	Y	
DC	N		NY	N	
DE	Y		OH	Y	May 23, 2021
FL	N	June 1 2021	OK	Y	
GA	N	July 1 2021	OR	N	
HI	N		PA	N	June 1 2021
IA	Y		PR	N	
ID	Y		RI	N	May 23 2021
IL	N		SC	Y	
IN	Y		SD	Y	
KS	Y		TN	Y	
KY	Y		TX	Y	
LA	Y		UT	Y	
MA	N		VA	N	June 5 2021
MD	N	June 1 2021	VI	UNKNOWN	
ME	Y		VT	Y	
MI	N	May 30 2021	WA	N	
MN	N		WI	N	
MO	Y		WV	Y	
MS	Y		WY	Y	
MT	Y				

# Work Refusal Reporting

STATE	RETURN TO WORK	WORK REFUSAL	ADDITIONAL DETAILS
AK	<a href="https://labor.alaska.gov/unemployment/refusal_of_work.htm">https://labor.alaska.gov/unemployment/refusal_of_work.htm</a>	<a href="https://labor.alaska.gov/unemployment/documents/WorkRefusal_Employer.pdf">https://labor.alaska.gov/unemployment/documents/WorkRefusal_Employer.pdf</a>	
AL	<a href="https://labor.alabama.gov/Work%20refusal%20flow%20chart.pdf">https://labor.alabama.gov/Work%20refusal%20flow%20chart.pdf</a>	<a href="https://labor.alabama.gov/nh/NewHireEfile/LogIn.aspx">https://labor.alabama.gov/nh/NewHireEfile/LogIn.aspx</a>	<a href="https://labor.alabama.gov/COVID19_Exceptions_to_Refusal.aspx">https://labor.alabama.gov/COVID19_Exceptions_to_Refusal.aspx</a>
AR		<a href="https://www.workforce.arkansas.gov/Tax21/Home.aspx">https://www.workforce.arkansas.gov/Tax21/Home.aspx</a>	
AZ	<a href="https://des.az.gov/returning-work-guidance-employers-and-employees">https://des.az.gov/returning-work-guidance-employers-and-employees</a>	<a href="https://fraudreferralexternal.azdes.gov/">https://fraudreferralexternal.azdes.gov/</a>	
CA	<a href="https://www.edd.ca.gov/unemployment/Employer_Information/report-refusal-of-work.htm">https://www.edd.ca.gov/unemployment/Employer_Information/report-refusal-of-work.htm</a>	<a href="https://askedd.edd.ca.gov/AskEDD/s/form?cat=Unemployment%20Insurance%20Benefits&amp;catN=Unemployment_Insurance_Benefits&amp;scat=Employer%20Inquiry&amp;scatN=Employer_Inquiry&amp;title=Report%20Refusal%20of%20Work&amp;topicid=ka0t-0000000LjMIAAK&amp;parentSub-Cat=true">https://askedd.edd.ca.gov/AskEDD/s/form?cat=Unemployment%20Insurance%20Benefits&amp;catN=Unemployment_Insurance_Benefits&amp;scat=Employer%20Inquiry&amp;scatN=Employer_Inquiry&amp;title=Report%20Refusal%20of%20Work&amp;topicid=ka0t-0000000LjMIAAK&amp;parentSub-Cat=true</a>	
CO		<a href="https://docs.google.com/forms/d/e/1FAIpQLSfD-qhB-bSE670mSBOv_vQQQMrN-3r3jrgQQ8ME9bbvoZzhYv1g/viewform">https://docs.google.com/forms/d/e/1FAIpQLSfD-qhB-bSE670mSBOv_vQQQMrN-3r3jrgQQ8ME9bbvoZzhYv1g/viewform</a>	<a href="https://www.colorado.gov/pacific/sites/default/files/Return%20to%20Work%20Guidance%20Fact%20Sheet.pdf">https://www.colorado.gov/pacific/sites/default/files/Return%20to%20Work%20Guidance%20Fact%20Sheet.pdf</a>
CT	<a href="https://www.ctdol.state.ct.us/BPCU/fraud.htm">https://www.ctdol.state.ct.us/BPCU/fraud.htm</a>	<a href="https://www.ctdol.state.ct.us/BPCU/fraud-sec/BenefitsFraud.htm">https://www.ctdol.state.ct.us/BPCU/fraud-sec/BenefitsFraud.htm</a>	
DC	<a href="https://essp.does.dc.gov/DOES%20ESSP%20Agent%20Landing%20Page.html">https://essp.does.dc.gov/DOES%20ESSP%20Agent%20Landing%20Page.html</a>	<a href="https://dcmgov.seamlessdocs.com/f/jssdmp4ebtk5">https://dcmgov.seamlessdocs.com/f/jssdmp4ebtk5</a>	
DE		<a href="https://delaware.service-now.com/sp/?id=dol_work_refusal">https://delaware.service-now.com/sp/?id=dol_work_refusal</a>	
FL		<a href="https://mobile.connect.myflorida.com/prweb/PRAuth/app/DEOREmp/g1eNZfpW-iXvYsT47L1K-1toiqe6SG1Pt*/!STANDARD">https://mobile.connect.myflorida.com/prweb/PRAuth/app/DEOREmp/g1eNZfpW-iXvYsT47L1K-1toiqe6SG1Pt*/!STANDARD</a>	
GA	<a href="https://ga-newhire.com/files/GANewhireBrochure.pdf">https://ga-newhire.com/files/GANewhireBrochure.pdf</a>	<a href="https://ga-newhire.com/">https://ga-newhire.com/</a>	
HI	<a href="https://labor.hawaii.gov/ui/information-on-ui-fraud/">https://labor.hawaii.gov/ui/information-on-ui-fraud/</a>	Call 808-586-8947	
IA		<a href="https://www.iowaworkforcedevelopment.gov/job-offer-decline-form-employers">https://www.iowaworkforcedevelopment.gov/job-offer-decline-form-employers</a>	
ID	Email details including when the employee was asked to return to work and how the offer was made at <a href="mailto:fraud@labor.idaho.gov">fraud@labor.idaho.gov</a> . Do not include the employee's Social Security number to help prevent identity theft.	<a href="https://labor.idaho.gov/dnn/Businesses/Report-Fraud">https://labor.idaho.gov/dnn/Businesses/Report-Fraud</a>	

# Work Refusal Reporting

STATE	RETURN TO WORK	WORK REFUSAL	ADDITIONAL DETAILS
IL	<a href="https://www2.illinois.gov/ides/employers/Pages/Refusal-to-Return.aspx">https://www2.illinois.gov/ides/employers/Pages/Refusal-to-Return.aspx</a>	<a href="https://www2.illinois.gov/ides/IDES%20Forms%20and%20Publications/Refusal-of-Work-Reporting-Form.pdf">https://www2.illinois.gov/ides/IDES%20Forms%20and%20Publications/Refusal-of-Work-Reporting-Form.pdf</a>	<a href="https://www2.illinois.gov/ides/IDES%20Forms%20and%20Publications/ADJ016FE.pdf#search=refusal%20of%20work">https://www2.illinois.gov/ides/IDES%20Forms%20and%20Publications/ADJ016FE.pdf#search=refusal%20of%20work</a>
IN	<a href="https://www.in.gov/dwd/files/Indiana_Unemployment_FAQ_Employers.pdf">https://www.in.gov/dwd/files/Indiana_Unemployment_FAQ_Employers.pdf</a>	<a href="https://forms.in.gov/Download.aspx?id=14576">https://forms.in.gov/Download.aspx?id=14576</a>	
KS	<a href="https://www.dol.ks.gov/documents/20121/97983/job-refusal-info.pdf/4125aa90-9a6d-9425-07bc-85ece56dfc2f?version=1.0&amp;t=1613986135526">https://www.dol.ks.gov/documents/20121/97983/job-refusal-info.pdf/4125aa90-9a6d-9425-07bc-85ece56dfc2f?version=1.0&amp;t=1613986135526</a>	<a href="https://www.dol.ks.gov/documents/20121/98084/k-ben-3118-%2812-18%29.pdf/260ad-edb-b0c7-84e6-637c-9a3efbf-ce19?version=1.0&amp;t=1613986942156">https://www.dol.ks.gov/documents/20121/98084/k-ben-3118-%2812-18%29.pdf/260ad-edb-b0c7-84e6-637c-9a3efbf-ce19?version=1.0&amp;t=1613986942156</a>	
KY	<a href="https://kcc.ky.gov/employer/Pages/Unemployment-Insurance.aspx">https://kcc.ky.gov/employer/Pages/Unemployment-Insurance.aspx</a>	<a href="https://apps.kcc.ky.gov/employer/WorkRefusal.aspx">https://apps.kcc.ky.gov/employer/WorkRefusal.aspx</a>	
LA		<a href="https://www2.laworks.net/CARE-Sact/UI_ROW_Create.asp">https://www2.laworks.net/CARE-Sact/UI_ROW_Create.asp</a>	
MA	<a href="https://www.mass.gov/info-details/unemployment-insurance-benefits-and-returning-to-work-guide-for-employers">https://www.mass.gov/info-details/unemployment-insurance-benefits-and-returning-to-work-guide-for-employers</a>	<a href="mailto:UIReturntowork@detma.org">UIReturntowork@detma.org</a>	
MD		<a href="https://employer.beacon.labor.md.gov/">https://employer.beacon.labor.md.gov/</a>	
ME		<a href="https://www.maine.gov/unemployment/ucbr/">https://www.maine.gov/unemployment/ucbr/</a>	
MI	<a href="https://www.michigan.gov/documents/uia/145_-_What_is_Suitable_Work_379859_7.pdf">https://www.michigan.gov/documents/uia/145_-_What_is_Suitable_Work_379859_7.pdf</a>	<a href="https://miwam.unemployment.state.mi.us/EmpMiWAM/_/#1">https://miwam.unemployment.state.mi.us/EmpMiWAM/_/#1</a>	
MN	<a href="https://www.uimn.org/employers/help-and-support/employer-user-guide/raise-issue.jsp">https://www.uimn.org/employers/help-and-support/employer-user-guide/raise-issue.jsp</a>	<a href="https://www1.uimn.org/ui_employer/employer/login.do">https://www1.uimn.org/ui_employer/employer/login.do</a>	
MO	<a href="https://labor.mo.gov/sites/labor/files/2020-5-1%20Slides%20on%20UInteract%20Employer%20Work%20Offer%20Refusal%20Function.pdf">https://labor.mo.gov/sites/labor/files/2020-5-1%20Slides%20on%20UInteract%20Employer%20Work%20Offer%20Refusal%20Function.pdf</a>	<a href="https://uinteract.labor.mo.gov/benefits/linkaction.do?TBwnaDjze4tFKbgfmqLE-JQequarequal=lbFxsj561Zf-D3aWuH1Q57plusn9wXGLOlby-gEwA5%2FJT4dwequal&amp;gF4QV-FIMk6Zk9pMoCN2vNwequarequal=y9gbPYLgyqDX%2FW40l-2lUcWp6V6G1o25cetTmFVl-zYtQequarequal&amp;HAtTISDC7Oegl8pk-CRUArgequarequ">https://uinteract.labor.mo.gov/benefits/linkaction.do?TBwnaDjze4tFKbgfmqLE-JQequarequal=lbFxsj561Zf-D3aWuH1Q57plusn9wXGLOlby-gEwA5%2FJT4dwequal&amp;gF4QV-FIMk6Zk9pMoCN2vNwequarequal=y9gbPYLgyqDX%2FW40l-2lUcWp6V6G1o25cetTmFVl-zYtQequarequal&amp;HAtTISDC7Oegl8pk-CRUArgequarequ</a>	
MS	<a href="https://mdes.ms.gov/employers/restart-mississippi/">https://mdes.ms.gov/employers/restart-mississippi/</a>	<a href="https://restartms.mdes.ms.gov/restartms/faces/restart/restart.xhtml">https://restartms.mdes.ms.gov/restartms/faces/restart/restart.xhtml</a>	
MT	<a href="http://www.dli.mt.gov/return-to-work">http://www.dli.mt.gov/return-to-work</a>	<a href="mailto:uieservices@mt.gov">uieservices@mt.gov</a>	
NC	Sign into on-line account at <a href="https://www.nc.gov">des.nc.gov</a> and click on the form on your 'Employer Homepage' to submit information about an employee's refusal to return to work.		

# Work Refusal Reporting

STATE	RETURN TO WORK	WORK REFUSAL	ADDITIONAL DETAILS
ND	<a href="https://www.jobsnd.com/unemployment-business-tax/respond-claims">https://www.jobsnd.com/unemployment-business-tax/respond-claims</a>	<a href="https://ilinxeforms.nd.gov/ILINXFlex/eFormsApp/view.php?param=29SijhwA5nb15i-ay9UNeVE1G%2FrpoPTReg-3FJi6OCfxU%3D">https://ilinxeforms.nd.gov/ILINXFlex/eFormsApp/view.php?param=29SijhwA5nb15i-ay9UNeVE1G%2FrpoPTReg-3FJi6OCfxU%3D</a>	
NE	<a href="https://dol.nebraska.gov/Press-Release/Details/153">https://dol.nebraska.gov/Press-Release/Details/153</a>	NDOL.Ulworkrefusal@nebraska.gov	
NH	<a href="https://www.nhes.nh.gov/contact/ui-fraud.htm">https://www.nhes.nh.gov/contact/ui-fraud.htm</a>	<a href="https://business.nh.gov/NCharge/NHES/default.asp?form_name=InsuranceFraud">https://business.nh.gov/NCharge/NHES/default.asp?form_name=InsuranceFraud</a>	
NJ	<a href="https://www.nj.gov/labor/ea/employer-services/register-update/employeraccess.shtml">https://www.nj.gov/labor/ea/employer-services/register-update/employeraccess.shtml</a>	<a href="https://my.state.nj.us/ai/Login?">https://my.state.nj.us/ai/Login?</a>	
NM	<a href="https://www.dws.state.nm.us/portals/0/dm/business/Guidance_Return_to_Work_COVID-19_.pdf">https://www.dws.state.nm.us/portals/0/dm/business/Guidance_Return_to_Work_COVID-19_.pdf</a>	<a href="https://www.dws.state.nm.us/portals/0/DM/UI/Refusal_of_Work_Form_05_2020.pdf">https://www.dws.state.nm.us/portals/0/DM/UI/Refusal_of_Work_Form_05_2020.pdf</a>	
NV		<a href="https://detr.nv.gov/page/Corona-important_information#section-4">https://detr.nv.gov/page/Corona-important_information#section-4</a>	
NY	<a href="https://dol.ny.gov/system/files/documents/2021/02/p820.pdf">https://dol.ny.gov/system/files/documents/2021/02/p820.pdf</a>		
OH	<a href="https://secure.jfs.ohio.gov/covid-19-return-to-work/">https://secure.jfs.ohio.gov/covid-19-return-to-work/</a>	<a href="https://secure.jfs.ohio.gov/covid-19-return-to-work/form/">https://secure.jfs.ohio.gov/covid-19-return-to-work/form/</a>	
OK	EMAIL: <a href="mailto:returntowork@oesc.state.ok.us">returntowork@oesc.state.ok.us</a>	<a href="https://oesc.ok.gov/employers">https://oesc.ok.gov/employers</a>	
OR		<a href="https://www.oregon.gov/employ/Unemployment/Pages/Fraud.aspx">https://www.oregon.gov/employ/Unemployment/Pages/Fraud.aspx</a>	
PA	<a href="https://www.uc.pa.gov/forms/Pages/UC-1921W-Refusal-of-Suitable-Work.aspx">https://www.uc.pa.gov/forms/Pages/UC-1921W-Refusal-of-Suitable-Work.aspx</a>	<a href="https://www.uc.pa.gov/Documents/UC_Forms/UC-1921%20Interactive.pdf">https://www.uc.pa.gov/Documents/UC_Forms/UC-1921%20Interactive.pdf</a>	
PR	<a href="https://patronos.trabajo.pr.gov/patronos/acercade.aspx?id=228&amp;M=286&amp;F=12">https://patronos.trabajo.pr.gov/patronos/acercade.aspx?id=228&amp;M=286&amp;F=12</a>		
RI	Check I Want To Complete the Refusal of Work Questionnaire	<a href="https://dltweb.dlt.ri.gov/UIEmployerProtest/index.aspx">https://dltweb.dlt.ri.gov/UIEmployerProtest/index.aspx</a>	
SC	<a href="https://www.dew.sc.gov/sites/default/files/Documents/ess-refusal-of-work-job-offer.pdf">https://www.dew.sc.gov/sites/default/files/Documents/ess-refusal-of-work-job-offer.pdf</a>	<a href="https://www.dew.sc.gov/sites/default/files/Documents/ucb-261%20(2).doc">https://www.dew.sc.gov/sites/default/files/Documents/ucb-261%20(2).doc</a>	Submit an Offers of Work Form (UCB-261) to: S.C. Department of Employment and Workforce Attn: Offers of Work P.O. Box 995 Columbia, SC 29202
SD	<a href="https://dlr.sd.gov/ra/individuals/refusal_to_work.aspx">https://dlr.sd.gov/ra/individuals/refusal_to_work.aspx</a>	<a href="https://sdeforms.na2.documents.adobe.com/public/esignWidget?wid=CBF-CIBAA3AAABLblqZhAuMOhKT80-jlBO67PbNZbPyLLkYeDb-Lz8rp-3tOsqWd-N9FNlYyQyUlviVfvmN-fZTc*">https://sdeforms.na2.documents.adobe.com/public/esignWidget?wid=CBF-CIBAA3AAABLblqZhAuMOhKT80-jlBO67PbNZbPyLLkYeDb-Lz8rp-3tOsqWd-N9FNlYyQyUlviVfvmN-fZTc*</a>	
TN	<a href="https://www.tn.gov/workforce/covid-19/faq/returntowork.html">https://www.tn.gov/workforce/covid-19/faq/returntowork.html</a>	<a href="https://lwdsupport.tn.gov/hc/en-us/requests/new?ticket_form_id=360003403833">https://lwdsupport.tn.gov/hc/en-us/requests/new?ticket_form_id=360003403833</a>	

## Work Refusal Reporting

STATE	RETURN TO WORK	WORK REFUSAL	ADDITIONAL DETAILS
TX	<a href="https://www.twc.texas.gov/news/covid-19-resources-employers#employerWorkRefusalDocumentation">https://www.twc.texas.gov/news/covid-19-resources-employers#employerWorkRefusalDocumentation</a>	<a href="https://apps.twc.state.tx.us/EBS_REF/ewrd/employeeWorkRefusalDoc">https://apps.twc.state.tx.us/EBS_REF/ewrd/employeeWorkRefusalDoc</a>	
UT	<a href="https://jobs.utah.gov/covid19/uireturningemployerfaq.pdf">https://jobs.utah.gov/covid19/uireturningemployerfaq.pdf</a>	<a href="https://jobs.utah.gov/ui/home/Fraud/FraudForm">https://jobs.utah.gov/ui/home/Fraud/FraudForm</a>	
VA	<a href="https://www.vec.virginia.gov/employer-path">https://www.vec.virginia.gov/employer-path</a>	<a href="https://employer.vec.virginia.gov/eForms/ff02">https://employer.vec.virginia.gov/eForms/ff02</a>	
VT	<a href="https://labor.vermont.gov/unemployment-insurance/refusal-return-work-covid-19">https://labor.vermont.gov/unemployment-insurance/refusal-return-work-covid-19</a>	<a href="https://labor.vermont.gov/form/refusal-work-fraud-report">https://labor.vermont.gov/form/refusal-work-fraud-report</a>	
WA	<a href="https://esd.wa.gov/unemployment/work/refuse">https://esd.wa.gov/unemployment/work/refuse</a>	<a href="https://secure.esd.wa.gov/home/">https://secure.esd.wa.gov/home/</a>	
WV		<a href="https://workforcewv.org/images/files/employers/Workforce-WV-WorkRefusal.pdf">https://workforcewv.org/images/files/employers/Workforce-WV-WorkRefusal.pdf</a>	
WY	<a href="http://www.wyomingworkforce.org/contact/fraud/">http://www.wyomingworkforce.org/contact/fraud/</a>	<a href="http://www.wyomingworkforce.org/_docs/ui/Fraud-Reporting-Form.pdf">http://www.wyomingworkforce.org/_docs/ui/Fraud-Reporting-Form.pdf</a>	

## Return to Work Bonus

Montana is the only state that has implemented a return to work bonus. There are several states that have legislation introduced. CCC will continue to monitor this legislation and provide updates as appropriate.



# CCC Nationwide



Corporate Office  
50 Nashua Road  
Londonderry, NH 03053



(800) 207-6926



[contact@corporatcostcontrol.com](mailto:contact@corporatcostcontrol.com)



[www.corporatcostcontrol.com](http://www.corporatcostcontrol.com)

Find us on:

