

# SANDY RHYMES

## Manager, Tax

Sandy Rhymes began her career in Workforce Solutions in 2003 with TALX (subsequently Equifax), as a Tax Consultant. In this position, Sandy gained extensive knowledge of the unemployment tax systems at the city, state and federal levels.

As a Tax Consultant Sandy was responsible for

- Researching unemployment regulations regarding unemployment tax
  - Analyzing accounts for merger/acquisitions/spin-off purposes
  - Completion of paperwork and follow up with states for client registration/merger/acquisition/spin-off purposes
  - Verification of state unemployment rate notices for accuracy
  - Reviewing client SUI accounts for profitable joint account and voluntary contributions opportunities.
  - Consultation with clients regarding all findings related to their unemployment tax accounts.
  - Preparation of tax rate projections for client budgeting purposes
- Sandy's dedication to her clients allows them to build lasting, trusting partnerships, which positively impacted the clients' bottom line. She ensured her clients accounts adhered to the strict deadlines that are found in the unemployment tax process. This combination of attention to detail and customer service resulted in Sandy receiving recognition from TALX leadership for outstanding client service and revenue generation.

In 2009, Sandy was promoted to Lead Tax Consultant. Sandy provided clients with advice on key unemployment tax concerns, daily, and also worked with the management team to implement LEAN initiatives. In 2016, Sandy received an Equifax Q3 2016 award (Chairman Circle of Excellence nominee) for exemplary customer service and performance in Tax.

In 2018, CCC was fortunate to add Sandy to our Tax Department as a Lead Tax Analyst. Sandy's willingness to share her experience, knowledge and customer service focus are benefit to not only the entire CCC Tax Department, which is why she was promoted in 2020 to Manager of the CCC Tax Department.

In her new role, Sandy will put continue to provide excellent training and leadership for the CCC Tax Department, ensuring the CCC clients receive the high level of service they have come to expect.



In Sandy's free time, she is a self-proclaimed "band mom" who supports her son and daughter's high school and college band programs. If she is not busy with band activities, Sandy spends time with her dog and husband.

CCC is a national workforce solution provider with offices throughout the United States. CCC works with organizations in all industries both large and small. Contact CCC for additional information.

Toll Free 800.207.6926

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