

JUDY SNYDER

Director, Mid-Atlantic Division



Judy Snyder began her career in Workforce Solutions in 1984 at UCAC. While at UCAC she gained knowledge about the unemployment system throughout the United States. In 1989, Judy started her own company, Unemployment Tax Advisory Corp.

UTA specialized in unemployment service for small to mid-sized employers throughout the United States. In 2000, due to client demand, UTA began offering Human Resource Consulting Services as an integrated part of their services. Judy's SPHR certification soon followed, and then SHRM-SCP certification as soon as it became available. This cross between HR Consulting and UC Cost Control gave UTA an advantage with employers looking to outsource their unemployment management.

In 2001, UTA acquired Heiss, Gibbons & Company. These organizations continued to successfully assist employers in ensuring cost-effective outcomes, resulting in cost savings for all clients. It was this success in both customer service and client satisfaction that prompted CCC to acquire both organizations in 2017.

When asked what she believes is the best way to serve a client, Judy said **"The best way to serve our clients is to stay knowledgeable and up-to-date on any specifics on UC Law in the states being serviced... In UC, the details DO matter."** She continues, **"The key to superb customer service is to treat your client the way that you would want to be treated."**

Judy has extensive experience coaching and representing employers at unemployment compensation appeals hearings. She is also a frequent lecturer who shares her strategies for success with employer groups.

Outside of work, Judy is just as active as she is in work. Judy is "committed to community" and serves on the Board of her local, non-profit entity to provide HR and Business advisement. She is also an avid reader and a stained-glass artist, in her free time.

CCC is a national workforce solution provider with offices throughout the United States. CCC works with organizations in all industries both large and small. Contact CCC for additional information.

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