

WAYNE ROTTGER

Vice President, Tax



Wayne is a photographer and wood-worker in his free time. He also enjoys reading and listening to music. When he is not flexing his creative muscles, Wayne is also an avid fan of baseball and the St. Louis Cardinals.

CCC is a national workforce solution provider with offices throughout the United States. CCC works with organizations in all industries both large and small. Contact CCC for additional information.

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Wayne Rottger began his career in unemployment compensation consulting in 1986 with the Frick Company as an Unemployment Hearing and Appeals Specialist. Wayne was responsible for reviewing initial claim decisions, filing appeals when appropriate and preparing witnesses for the eventual hearing. These duties allowed Wayne to gain extensive knowledge of the unemployment system.

During his tenure with the Frick Company, Wayne worked in several positions and departments which gave him a very unique background in the industry. Whether he was working in the Claims, Tax, Client Services or Quality Control Department, Wayne constantly strove to improve processes for him and his team, while providing improved results for all clients.

In 2003 when the Frick Company was acquired by Talx (subsequently Equifax) Wayne made the move from Regional Tax Manager to Senior Project Manager. In this role, Wayne was responsible for maintaining and reporting metrics on business unit revenue to senior leadership. Wayne also then was responsible for determining process inefficiencies and providing solutions as the liaison between the sales department and his business unit.

With Wayne's team-focused mentality and organizational skills, the leadership felt Wayne was better suited to assist with client retention as a Client Relationship Manager in 2005. Wayne excelled in customer service due to his progressive work philosophy of "bringing order to chaos." Missing the analytical portion of unemployment compensation, Wayne found his way back to the tax department in 2007. As Senior Manager of Employer Tax Services at Equifax, Wayne was responsible for the execution and success of projects exceeding \$15 million in revenue.

CCC was fortunate to add Wayne to our team in 2018. At CCC, Wayne strives to maintain a positive and productive team environment. With unfaltering leadership, Wayne provides mentorship and ongoing training to the CCC Tax Team. Wayne has increased the productivity and successes in the Tax Department by identifying inefficient processes and initiating improvements. Wayne pushes both himself and his team to provide the highest levels of customer service while also maintaining the highest savings possible for a client.

