

North Carolina Announces SCUBI
Southeast Consortium for Unemployment Benefits Integration
Claims System Update

The NC Dept of Commerce (DES) has officially announced their transition to a new electronic claims processor: SCUBI. On September 28, 2018, NC DES will be eliminating the use of all paper separations, charging info, wage audits, appeal, and any miscellaneous correspondence.

Background:

NC's SCUBI is the 2nd release in a tri-state plan (SC, NC, GA) to modernize the Southeast's processing of Unemployment management. In 2016, SC introduced SUITS with success.

NC DES will have representatives available to help answer questions and provide assistance at des.scubi@nccommerce.com.

The details:

According to our contacts at NC DES, employers will simply "move over" to the SCUBI system and established POAs will not be effected. In the next few weeks, NC DES will be releasing an in-depth video on SCUBI and CCC will be sending this video (located on YouTube) to our clients doing business in NC.

Action Required:

DO NOT apply for a SCUBI account. CCC as your TPA has taken care of this. Applying for any account with the state agency will affect CCC's ability to process your unemployment claims.

Please Note:

Tax filings will continue as normal and will not be processed via SCUBI. It was mentioned that NC DES will be live on SUITS (as in SC DWS), in a projected 2-3 years.

Reminder:

In the event, that a paper separation response is sent to NC DES, you will receive a paper response in the mail directing you to respond to the separation via SCUBI. This notice is not a confirmation of receipt. Separation information will only be accepted via SCUBI after September 28th, 2018.

For more information, please contact your CCC Account Executive.