

UNEMPLOYMENT Case Study



Yum!

Yum! Brands, Inc., based in Louisville, Kentucky, has nearly 43,000 restaurants in 135 countries, with 1.5 million employees worldwide. The Company's restaurant brands – KFC, Pizza Hut and Taco Bell – are the global leaders. Worldwide, the Yum! Brands system opens over six new restaurants per day on average, making it a leader in global retail development.

Yum! Brands switched to CCC in 2015 because they knew their unemployment program was under performing with their current vendor. CCC implemented several changes, including, improved reporting, training & education and assigning a more experienced team to handle every facet of their unemployment process. As a result CCC produced significant improvements, results and savings in one year.



First Year Tax Savings
\$4.7M



PRIOR VENDOR:

- Claims Win Rate: 84.0%
- Compliance Rate: 88.0%



CCC 2019

- Claims Win Rate: 95.0%
- Compliance Rate: 96.0%

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