

UNEMPLOYMENT Case Study



Albertsons/ Safeway, Inc. is the second largest American supermarket chain in the country doing business under Randalls, Tom Thumb, United, VONS, CARRS, Albertsons', Safeway, Shaws, Amigos, Star, Market Street, & Super Saver.

CCC was chosen as their provider because of many factors to include experience and bandwidth. CCC had a mail center in California and assigned a dedicated Account Manager to each district, allowing a single point of contact in their own time zone and providing on-site meetings frequently. Through custom training, reporting, and by fostering friendly competition between locations and business units, CCC was able to increase performance in all areas!

First Year Tax Savings
\$15,119,101



PRIOR VENDOR:

- Protestable Rate: 69.9%
- Claims Win Rate: 86.9%
- Compliance Rate: 87.0%



CCC 2019

- Protestable Rate: 82.4%
- Claims Win Rate: 96.7%
- Compliance Rate: 98.3%

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