

PAMELA KIEL

Director, Communications



Pamela Kiel began her career in unemployment compensation consulting in 1993 when she was hired at the Gibbens Company to work as a Claims Analyst, processing unemployment claims. Learning quickly, Pamela was promoted to the hearings department as a Hearing Representative after only 9 months. Pamela spent 5 years in the Hearings Department and became a resource not only for the Gibbens Company, but consulting with Washington State's Office of Administrative Hearings helping teach Continuing Education Classes (CLE) for attorney's, holding mock unemployment hearings and serving on several panels to advocate for the employer's perspective on various unemployment issues.

In 1999 when Gates McDonald purchased the Gibbens Company, Pamela was promoted to Account Executive. Pamela began managing both small and large clients, including non-profit and for profit employers. Her customer service skills and knowledge of unemployment compensation made her invaluable to clients.

Pamela continued as an Account Executive when the TALX Corporation (subsequently Equifax) purchased GatesMcDonald in 2003. She became a Senior Account Manager handling only large accounts in the Western region. Missing the experience of dealing with both small and large employers Pamela moved to Corporate Cost Control in 2006.

During her tenure with Corporate Cost Control Pamela's passion for customer service and unemployment compensation has lead to her experience in valuable positions including, Account Executive, Director of Government Relations and her current position Director of Communications. As Director of Communications, Pamela continues to insure that all employees and clients are informed of all news related to unemployment compensations through an updated website, monthly newsletters, white pages and bulletins.

Pamela holds a degree in Elementary Educations from Washington State University and Business Administration from University of Phoenix. She lives in Bellevue, Washington with her husband and son. In her free time she enjoys listening to music of all varieties, attending local hockey games and wine tasting.

CCC is a national unemployment cost control service provider with offices throughout the United States. CCC's management team has over 250 years of experience. With our full service unemployment cost control service, you can better manage your entire process and dramatically reduce your state unemployment costs.

